Pinnacle Peak Eye Care

7420 E Pinnacle Peak Rd. Suite 122 Scottsdale, AZ 85255 (480) 473-0079

Dear Patient,

From all of us at Pinnacle Peak Eye Care, thank you for your patience and understanding during this difficult time. Amid ongoing concerns about COVID-19, we want to reassure you that your health, safety, and well-being is our top priority.

The AOA has confirmed with Centers for Disease Control and Prevention (CDC) officials that the agency's March 17 nationwide **recommendation to postpone routine eye care is no longer in effect**, and re-opening facilities to provide non-emergent and non-Covid-19 health care is in force.

We will be re-opening to patient care May 11th. Patients with a history of Glaucoma, Diabetes and Macular Degeneration are considered essential and will be prioritized over routine exams.

In concordance with the CDC, we have procedures in place to ensure a safe visit for our patients and employees:

- 1. When you arrive for your appointment please **wait in your car.** Call or text us at **(480) 473-0079** to let us know you have arrived. To limit patients in waiting area, we will come to get you.
- 2. You will receive a short questionnaire by text. Please fill out prior to appointment. Once inside the office we will also take your temperature to make sure it safe for you to be seen.
- 3. **Please wear a mask to your appointment** to protect yourself and others. Optometrists and staff will be wearing surgical facemasks at all times.
- 4. In order to facilitate social distancing, we will be minimizing time in waiting areas, spacing chairs at least 6 feet apart, and maintaining low patient volumes.
- 5. All equipment and materials, including frames will be sanitized between each patient.

If you have any questions or concerns, please feel free to call or text us at (480) 473-0079. You can also email us at doctorandstaff@peakeyecare.net or visit our website at www.peakeyecare.net. We look forward to seeing you all again soon.

Sincerely,

Pinnacle Peak Eye Care